



ZODIAC MARITIME AGENCIES LTD.

QUALITY POLICY MANUAL

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Title: QUALITY POLICY

Quality Policy N° PS 00

THE COMPANY'S QUALITY POLICY

The Company is totally committed to achieving a flawless operation with particular emphasis being placed upon marine safety, safe working practices and the protection of the marine environment. To achieve our goal of no accidents, incidents or pollution the managers set measurable targets for all the relevant departments and functions.

Efficient & effective ship management and cargo care are considered to be our commercial objectives.

The success of Zodiac Maritime Agencies Ltd. has been built upon our founder's core business values of reliability, integrity and hard work. It is the policy of the Company to provide services that consistently exceed customer needs and requirements. Customer satisfaction and the good name of the Company are directly dependent upon this working philosophy

These high standards of work and safety will be achieved by operating a dynamic and continually improving quality system which meets the requirements of the International Standards EN ISO 9001:2008, EN ISO 14001:2004 and the International Maritime Organisation's ISM Code for the "Safe Operation of Ships and Pollution Prevention".

We aim to remain one of the world's leading ship management companies by continuous improvement and innovation, which requires the active participation and endeavor of all shore staff and seagoing personnel.

Compliance with this policy, the quality procedures and shipboard instructions is binding upon all shore staff and sea personnel. Quality is the responsibility of everyone working for and on behalf of Zodiac Maritime Agencies.

Signed _____

Captain R. Zingher
CEO Zodiac Maritime Agencies Ltd.